

The Chrome Dinner



Candice Devine — Seamaster Maritime & Logistics

Best Service Provider — 25 nominations

Candice was repeatedly nominated for her exceptional level of customer service and her ability to solve problems proactively. One of the strongest themes across the nominations is that she doesn't simply carry out what is asked of her—she “goes beyond the brief”, anticipates problems and finds solutions before they become bigger issues.

Clients specifically praised her ability to make difficult forwarding, clearing and logistics challenges feel simple. One nominator said Seamaster had “made my hassles disappear” through streamlined expertise and clear, simple updates, ultimately leaving their own client extremely happy.

Candice was described as having a level of service that is “without parallel in chrome logistics.” A particularly powerful nomination described her as someone who can “calm down a storm” because of her level-headed approach and depth of experience. Her ability to remain composed under pressure and find a way forward when logistics become complicated was repeatedly recognised.

Her nominators also highlighted her:

- * Exceptional customer focus and genuine commitment to putting clients first.
- * Proactive problem-solving, rather than simply executing instructions.
- * Professionalism and reliability in dealing with customers and industry partners.
- * Strong and lasting customer relationships.
- * Depth of experience and knowledge of chrome logistics.
- * Commercial leadership and positive impact on the industry.
- * Efficiency and exceptionally quick response times to requests and enquiries.

- * Resourcefulness and willingness to go the extra mile, with nominators saying that “nothing is too much effort.”
- * Ability to provide innovative and varied logistics solutions rather than a one-size-fits-all service.
- * Friendly, approachable manner and the quality of the team around her.
- * Strong business values and dedication to the chrome industry.
- * Consistently excellent service delivery, with Seamaster described as an excellent company to work with.
- * Forward-thinking approach and commitment to innovation and continuous improvement.
- * Strong position in the market, with one nominator describing Seamaster as a “strong player.”
- * Commitment to always acting in the customer’s best interests.